



### Award Winning Home Care Packages

2016 & 2017 Aged & Community Services Aust. - NSW/ACT ORGANISATION OF THE YEAR

2017 Australian Aged Care Quality Agency - BETTER PRACTICE AWARD

ASCA Aged Care Awards 2019 - FINALIST - REGIONAL, RURAL, REMOTE PROVIDER OF THE YEAR

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way



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Social Centres: Merewether - Morisset - Swansea

# Home Care Packages

PRICE GUIDE 2022/23

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# PRICE GUIDE Effective from 1 September 2022

## HOME CARE SUPPORT (Per hour)

	Mon - Fri 6am - 8pm	Mon - Fri 8pm - 6am	Sat.	Sun.	Pub. Hol.
30 mins	\$44	\$48	\$60	\$69	\$93
45 mins	\$66	\$72	90	\$103.50	\$139.50
1 hour or more	\$69	\$77	\$97	\$112	\$149

### Minimum service time is 30 minutes.

Direct care services are charged on an hourly or part hourly basis (pro-rata). Travel to your home to complete any service is not charged to your home care package. However, any travel undertaken during the service (shopping, socialisation, transport) will be charged as detailed below.

## CARE MANAGEMENT (Weekly)

Level 1	Level 2	Level 3	Level 4
\$30	\$56	\$113	\$164
Number of minutes per week included in weekly charge			
40 mins	50 mins	60 mins	90 mins

Care management is an essential key component of every home care package. It ensures you receive the appropriate level of support in a way that meets your current and future care needs. It should ensure there is no overlap, over-servicing or mismanagement of services.

Care management may include:-

- Reviewing your Home Care Agreement and Care Plan
- Coordination and scheduling of services
- Ensuring your care is aligned with other supports
- Providing a point of contact for you and your support network
- Ensuring the care you receive is respectful of your culture
- Identifying and addressing risks to your safety.

Care management may be provided in different ways, including face-to-face or via phone or email. Care management fees are calculated and charged on a daily basis.

## PACKAGE MANAGEMENT (Weekly)

Level 1	Level 2	Level 3	Level 4
\$17	\$36	\$77	\$103
<p>Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your home care package. It may include the costs for preparing your monthly statement, managing your package funds and compliance and quality assurance activities required for home care packages.</p> <p>Package management fees are calculated and charged on a daily basis.</p>			

## GARDENING / HOME MAINTENANCE SERVICES (Per hour)

Mon - Fri 6am - 6pm	\$77
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### Minimum service time is 60 minutes.

Gardening/Home Maintenance services are charged on an hourly or part hourly basis (pro-rata).

## NURSING SERVICES (Per hour)

Mon - Fri 8am - 5pm	\$133
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Clinical care is charged on an hourly or part hourly basis (pro-rata). Time charged for clinical care services will include travel, assessment, report writing, subsequent consultations and ongoing support.

## PHYSIOTHERAPY SERVICES (Per hour)

Mon - Fri 8am - 5pm	\$154
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Physiotherapy is charged on an hourly or part hourly basis (pro-rata). Time charged will include assessments, report writing, discussion with other medical professionals, subsequent consultations & ongoing support. Any travel to & from your home for assessments or consultations will be charged at \$1.50 per km.

## OCCUPATIONAL THERAPY SERVICES (Per hour)

Mon - Fri 8am - 5pm	\$133
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Occupational Therapy is charged on an hourly or part hourly basis (pro-rata). Time charged will include assessments, report writing, obtaining quotes for equipment, meeting with builders or suppliers, trials of equipment, subsequent consultations and ongoing support. Any travel to and from your home for assessments or consultations will be charged at \$1.50 per km.

## ALLIED HEALTH ASSISTANT (Per hour)

Mon - Fri 8am - 6pm	\$82
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### Minimum service time is 45 minutes.

Allied Health Assistant services are charged on an hourly or part hourly basis (pro-rata).

## ADDITIONAL CARE MANAGEMENT (Per hour)

Mon - Fri	\$92
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If the weekly care management exceeds the hourly threshold, additional care management will be charged on an hourly basis.

Additional care management is charged on an hourly or part hourly basis (pro-rata).

## PROCUREMENT FEE

Your home care package can be used to purchase consumables or other items that assist you to continue to live at home and are also within the guidelines provided by the Department of Health.

As part of this purchase, NovaCare must organise the purchase, process the order and invoice and pay the supplier. NovaCare charges a procurement fee of 10% of the GST exclusive price of the consumable/other item and charges this additional amount to your home care package.

## ATTENDANCE AT AILSA CRAIG RESPITE COTTAGE (Per hour)

Mon - Fri 8am - 4pm	\$30
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Overnight respite, weekend and public holiday respite care can be provided. Please contact your Case Manager to discuss.

## ATTENDANCE AT SOCIAL DAY CENTRES

Mon - Fri	\$20 per hour or \$120 per day
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Fee covers cost of transport and supervision. These include any shopping buses or other group activities conducted at all sites.

## TRANSPORT

Mon - Fri	\$1.50 per kilometre
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Your service with NovaCare may include our staff member providing transport for shopping, a social outing or a medical appointment. If transport is provided, your home care package will be charged for the number of kilometres exceeding 10kms per service.

(Example - if your medical appointment requires you to travel 15kms from your home to the doctor, then you will be charged for 5 kms.)

If you require a one-way transport service that is greater than 25kms from your home, your home care package will be charged with the total cost of the return journey (Hourly rate for staff member and travel charge per km).

## CANCELLATIONS

Services will need to be cancelled within 48 hours of the service time. Services cancelled prior to 48 hours before the service time will not incur a cancellation fee. If the service is cancelled within 48 hours of the service time, then a cancellation fee may be charged to your home care package. The fee will be the equivalent to the normal fee to be charged for the cancelled service.

Call 1300 363 654 or visit [www.novacare.org.au](http://www.novacare.org.au)

