



Award Winning Home Care Packages

2016 & 2017 Aged & Community Services Aust. - NSW/ACT ORGANISATION OF THE YEAR

2017 Australian Aged Care Quality Agency - BETTER PRACTICE AWARD

ASCA Aged Care Awards 2019 - FINALIST - REGIONAL, RURAL, REMOTE PROVIDER OF THE YEAR

Live
your
way



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Administration: 51 Robertson Street Carrington 2294
Social Centres: Merewether - Swansea - Morisset - Taylor's Beach

Home Care Packages

PRICE GUIDE OCTOBER 2024

Live
your
way



PRICE GUIDE Effective from October 2024

HOME CARE SUPPORT (Per hour)

	Mon - Fri 6am - 8pm	Mon - Fri 8pm - 6am	Sat.	Sun.	Pub. Hol.
30 mins	\$51	\$60	\$72	\$93	\$114
45 mins	\$77	\$91	\$108	\$139	\$170
1 hour or more	\$82	\$97	\$113	\$145	\$179

Minimum service time is 30 minutes.

Direct care services are charged on an hourly or part hourly basis (pro-rata). Travel to your home to complete any service is not charged to your home care package. However, any travel undertaken during the service (shopping, socialisation, transport) will be charged as outlined under Transport in this price guide.

CARE MANAGEMENT (Weekly)

Level 1	Level 2	Level 3	Level 4
\$40.60	\$71.40	\$155.45	\$235.65
Estimated number of minutes per week included in the weekly charge. This is used as a guide only.			
45 mins	55 mins	70 mins	95 mins

Care management is an essential key component of every home care package. It ensures you receive the appropriate level of support in a way that meets your current and future care needs. Care management activities include:-

- Regularly assess your needs, goals and preferences
- Review your home care agreement and care plan with you
- Ensure your care and services align with other supports
- Partner with you and your family or carers about your care
- Ensure your care and services are culturally safe
- Identify and address risks to your safety, health and wellbeing.

Care management may be provided in different ways, including face-to-face or via phone or email. NovaCare provider after hours care management services 24 hours / 7 days per week which is included in this fee.

Care management fees are calculated and charged on a daily basis.

PACKAGE MANAGEMENT (Weekly)

Level 1	Level 2	Level 3	Level 4
\$30.45	\$53.55	\$116.55	\$176.75

Package management is a service that supports delivery of a home care package and can cover administrative activities that we must do, such as:-

- Establishing and maintaining your home care package budget
- Coordinating and scheduling your services and workers
- Preparing invoices and your monthly home care package statement
- Complying with regulatory and assurance activities.

Package management fees are calculated and charged on a daily basis.

GARDENING / HOME MAINTENANCE SERVICES (Per hour)

Mon - Fri 7am - 6pm	\$87
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Minimum service time is 60 minutes.

Gardening/Home Maintenance services are charged on an hourly or part hourly basis (pro-rata).

CLINICAL CARE (Per hour)

Mon - Fri 8am - 5pm	
Registered Nurse	\$150
Enrolled Nurse	\$140

Clinical care (nursing services) is provided to you in your home by our team of registered and enrolled nurses. Clinical care is charged on an hourly or part hourly basis (pro-rata).

Time charged for clinical care services will include travel, assessment, report writing, subsequent consultations and ongoing support.

PHYSIOTHERAPY SERVICES (Per hour)

Mon - Fri 8am - 5pm	\$180
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Physiotherapy is charged on an hourly or part hourly basis (pro-rata). Time charged will include assessments, report writing, discussion with other medical professionals, subsequent consultations and ongoing support. Any travel to and from your home for assessments or consultations will be charged at \$1.50 per km.

REMEDIAL MASSAGE SERVICES (Per hour)

Mon - Fri 8am - 5pm	\$150
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Minimum service time is 60 minutes.

Remedial massage is charged on an hourly or part hourly basis (pro-rata). Time charged for remedial massage services will include assessment and report writing.

OCCUPATIONAL THERAPY SERVICES (Per hour)

Mon - Fri 8am - 5pm	\$180
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Occupational Therapy is charged on an hourly or part hourly basis (pro-rata). Time charged will include assessments, report writing, obtaining quotes for equipment, meeting with builders or suppliers, trials of equipment, subsequent consultations and ongoing support. Any travel to and from your home for assessments or consultations will be charged at \$1.50 per km.

ALLIED HEALTH ASSISTANT (Per hour)

Mon - Fri 8am - 6pm	\$105
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Minimum service time is 45 minutes.

Allied Health Assistant services are charged on an hourly or part hourly basis (pro-rata).

ATTENDANCE AT AILSA CRAIG RESPITE COTTAGE (Per hour)

Mon - Fri 8am - 4pm	\$30
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Overnight respite, weekend and public holiday respite care can be provided. Please contact your Case Manager to discuss.

ATTENDANCE AT SOCIAL DAY CENTRES

Social centres are situated in Merewether, Swansea, Morisset and Taylor's Beach. Please contact your Case Manager to discuss the fees for your preferred centre.

TRANSPORT

\$1.50 per kilometre

Your service with NovaCare may include our staff member providing transport for shopping, a social outing or a medical appointment. Your home care package will be charged the above rate per kilometre travelled during the service. This is in addition to the standard hourly rate charged for the service.

If you require a one-way transport service that is greater than 25 kms from your home, your home care package will be charged with the total cost of the return journey. This will include the standard hourly rate charge and the travel charge.

CONTRACTED SERVICES

If you request services to be completed by a specific external service provider and their fees are higher than NovaCare's standard charges, the higher charges will be borne by your home care package.

All services provided by external service providers will be charged to your home care package for the total invoiced amount (including GST).

CANCELLATIONS

Services will need to be cancelled within 48 hours of the service time. Services cancelled prior to 48 hours before the service time will not incur a cancellation fee. If the service is cancelled within 48 hours of the service time, then a cancellation fee may be charged to your home care package. The fee will be the equivalent to the normal fee to be charged for the cancelled service.

Call 1300 363 654 or visit www.novacare.org.au

